



What is the COVID-19 Health System Response Monitor (HSRM)?

- ✓ HSRM is an **open-access [online platform](#)** which systematically maps and analyses up-to-date information on how health systems are responding to the COVID-19 pandemic across Europe, Central Asia and selected countries.
- ✓ HSRM allows policymakers and other interested parties to find all **the latest information about country health system responses to COVID-19** in one place, presented clearly and concisely, on a politically non-partisan and judgement-free basis.
- ✓ HSRM focuses primarily on the responses of health systems but also **captures wider public health initiatives**.
- ✓ HSRM is an open-access tool available to any person interested in understanding the COVID-19 pandemic. It will be of particular interest, however, to **policymakers, researchers, academics and journalists**.
- ✓ HSRM is a **joint initiative** between the European Observatory on Health Systems and Policies, which developed and maintains the platform, with support from the WHO Regional Office for Europe and the European Commission.



What does the **HSRM** platform comprise of?

- [Cross-country analysis: trends and key lessons](#) - This feature pulls together key learning through customized comparative analysis tracking country responses across a variety of key policy areas, which evolves as policy and practice changes over the course of the pandemic.
- [Country pages](#) - Users can access the latest information from different European countries' health system response to the COVID-19 outbreak and information about other key public health initiatives being undertaken.
- [Country comparisons](#) - Users can make comparisons between the responses of two or more countries across a range of topics.
- [Other resources](#) - Links to other websites, data sets, research papers and other articles of relevance all in one place.



Who generates the evidence for the **HSRM** analyses and how?

- ❖ Data and policy information is gathered, collated and presented on the HSRM by the [European Observatory on Health Systems and Policies](#), a partnership that brings together national governments, international organizations, academic institutions and others to generate evidence for decision-makers.
- ❖ The platform depends on a network of academic institutions including the [Health Systems and Policy Monitor \(HSPM\) team](#) and WHO Country Offices who cover non-HSPM countries. It taps into their vast knowledge, credibility and links to multiple, complimentary networks.
- ❖ Their analyses are prepared using a standard template designed by HSRM, that outlines the basic questions and guides authors through health system and non-health system responses. Data is largely in the public domain but national authors typically drawn on additional academic and policy sources to draft initial texts. Authors' submitted text is strengthened and polished by a technical editor and then reviewed by a HSRM team from the European Observatory for quality, consistency and policy relevance before being uploaded on to the platform.



How does COVID-19 HSRM work?

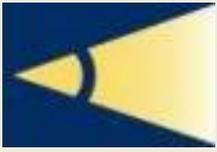
Policy makers want to know how health systems are responding to COVID-19

The Health System Response Monitor (HSRM) is an open-access online platform that systematically:

- 1. collects, organizes and updates country information** using public data to capture what country health systems are doing to meet Covid-19 challenges
- 2. features cross-country analyses** to allow policy-makers to see what is happening in context
- Allows users to make **comparisons between the responses of two or more countries** across a range of topics.
- 4. guides users to relevant COVID-19 information** by linking to key data, websites and articles and flags wider public health initiatives and good practices.

www.covid19healthsystem.org

The screenshot shows the COVID-19 Health System Response Monitor (HSRM) website. At the top, there are logos for the World Health Organization, the European Commission, and the European Observatory on Health Systems and Policies. The title "COVID-19 Health System Response Monitor" is prominently displayed, along with language options for English and Russian. Below the header, a brief description of the HSRM's purpose is provided, followed by links for policy recommendations and technical guidance. The main content area is titled "THE COVID-19 HSRM FEATURES THE FOLLOWING SERVICES" and includes three main sections: "CROSS-COUNTRY ANALYSIS: TRENDS AND KEY LESSONS" with a sub-section for "Analysis", "COUNTRIES" with a dropdown menu for selecting a country, "COMPARE COUNTRY RESPONSES" with a "Compare" button, and "IMPORTANT REFERENCES" with a "Read" button. A footer at the bottom right encourages users to "Subscribe to HSRM bulletin".



How does HSRM make country information accessible and comparable?

Country Pages capture information on:

1. Key health systems responses on

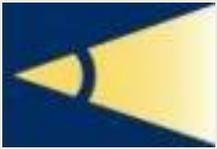
- preventing transmission
- maintaining infrastructure and workforce
- delivering health services
- paying for care
- legal, regulatory and policy aspects
- measures in other sectors.

2. Updates on the latest policy responses.

3. Links to relevant data, articles and background documents.

The screenshot shows the COVID-19 Health System Response Monitor (HSRM) website for Belgium. The page is structured as follows:

- Navigation Bar:** Includes logos for the World Health Organization, European Commission, and European Observatory. The title is "COVID-19 Health System Response Monitor". Language options for "English" and "Русский" are available. A "Sign In" button is in the top right.
- Country Page:** The main heading is "BELGIUM".
- POLICY RESPONSES:** A list of six categories with "LAST MODIFIED" dates:
 - 1. Preventing transmission (LAST MODIFIED: 09/08/2020)
 - 2. Ensuring sufficient physical infrastructure and workforce capacity (LAST MODIFIED: 09/06/2020)
 - 3. Providing health services effectively (LAST MODIFIED: 09/08/2020)
 - 4. Paying for services (LAST MODIFIED: 09/08/2020)
 - 5. Governance (LAST MODIFIED: 04/08/2020)
 - 6. Measures in other sectors (LAST MODIFIED: 09/08/2020)
- LATEST UPDATES:** A red header section with three entries, each dated 09/06/2020 and including a "Read More" link:
 - Transition measures: Measures in other sectors
 - Transition measures: Testing
 - Transition measures: Monitoring and surveillance
 - Transition measures: Physical distancing
- WHO DASHBOARD:** A blue header section with a link to "Latest Health Statistics".
- COUNTRY PROFILES:** A blue header section with two profile cards:
 - Health Systems in Transition Profile
 - State of Health in EU Country Health Profile
- CORRESPONDENTS:** A blue header section listing authors (Sophie Gerkens, Karin Rondia) and editors (Sherry Merkur).
- KEY LINKS AND ARTICLES:** A blue header section with a link to "Key links published 4/17/2020".
- VIEW PDF REPORT:** A blue header section with a "Start Download" button.



How can countries set their responses in a wider context?

The HSRM platform facilitates comparisons across countries

Key features

1. Choose **countries** that have common (or contrasting) economic, health system or cultural factors or historic links.
2. Choose the **topics** that are relevant.
3. **Generate a PDF** that automatically pulls together the topics and countries to set issues in context.

COMPARE COUNTRIES

Select different countries and compare their responses to the COVID-19 crisis.

1. SELECT COUNTRIES

A <input type="checkbox"/> Albania <input type="checkbox"/> Andorra <input type="checkbox"/> Armenia <input type="checkbox"/> Austria <input type="checkbox"/> Azerbaijan	F <input checked="" type="checkbox"/> Finland <input checked="" type="checkbox"/> France	L <input type="checkbox"/> Latvia <input type="checkbox"/> Lithuania <input type="checkbox"/> Luxembourg	R <input type="checkbox"/> Romania <input type="checkbox"/> Russian Federation
B <input type="checkbox"/> Belarus <input type="checkbox"/> Belgium <input type="checkbox"/> Bosnia and Herzegovina <input type="checkbox"/> Bulgaria	G <input type="checkbox"/> Georgia <input type="checkbox"/> Germany <input type="checkbox"/> Greece	M <input type="checkbox"/> Malta <input type="checkbox"/> Moldova <input type="checkbox"/> Monaco <input type="checkbox"/> Montenegro	S <input type="checkbox"/> San Marino <input type="checkbox"/> Serbia <input type="checkbox"/> Slovakia <input type="checkbox"/> Slovenia <input type="checkbox"/> Spain <input type="checkbox"/> Sweden <input type="checkbox"/> Switzerland
C <input type="checkbox"/> Croatia <input type="checkbox"/> Cyprus <input type="checkbox"/> Czech Republic	H <input type="checkbox"/> Hungary	N <input type="checkbox"/> Netherlands <input type="checkbox"/> North Macedonia <input type="checkbox"/> Norway	T <input type="checkbox"/> Tajikistan <input type="checkbox"/> Turkey <input type="checkbox"/> Turkmenistan
D <input type="checkbox"/> Denmark	I <input type="checkbox"/> Iceland <input type="checkbox"/> Ireland <input type="checkbox"/> Israel <input type="checkbox"/> Italy	P <input type="checkbox"/> Poland <input type="checkbox"/> Portugal	U <input type="checkbox"/> Ukraine <input type="checkbox"/> United Kingdom <input type="checkbox"/> Uzbekistan
E <input type="checkbox"/> Estonia	K <input type="checkbox"/> Kazakhstan <input type="checkbox"/> Kyrgyzstan		

2. SELECT TOPIC

<input type="checkbox"/> Preventing transmission	<input type="checkbox"/> Planning services
<input type="checkbox"/> Ensuring sufficient physical infrastructure and workforce capacity	<input type="checkbox"/> Managing cases
<input type="checkbox"/> Providing health services effectively	<input type="checkbox"/> Maintaining essential services



How can countries draw out policy lessons?

The cross-country analysis feature pulls out key learning through:

1. Customised analyses addressing **countries' policy questions.**
2. A focus on key **patterns and trends.**
3. **Updates** as policy and practice evolves.
4. Interesting **examples and good practices.**
5. Links to **key documents.**

<https://analysis.covid19healthsystem.org/>

The screenshot displays the 'COVID-19 Health System Response Monitor' website. At the top, logos for the World Health Organization, European Commission, and European Observatory are visible. The main heading is 'CROSS-COUNTRY ANALYSIS'. Below this, there are two columns: 'POLICY RESPONSES' and 'LATEST POSTS'. The 'POLICY RESPONSES' column lists various categories such as 'Preventing Transmission', 'Ensuring sufficient physical infrastructure and workforce capacity', and 'Providing health services effectively'. The 'LATEST POSTS' column features several articles with titles like 'What measures have been taken to protect care homes during the COVID-19 crisis?' and 'What is the value of civil society in the COVID-19 crisis?'. Each article includes a date and a brief summary.



How else does the HSRM support policy makers?

Updates

- HSRM is updated continuously and users can subscribe to weekly update summaries.
- It is adaptable to changes across the Region.
- It is already looking at transition issues.

Insights

- HSRM can pick out emerging responses.
- It can highlight 'outlying' examples that have broader implications.
- It focuses on extracting what is policy relevant from the evidence.

In-depth research

- HSRM systematically maps interventions across Europe creating a basis for analysis.
- Its expert networks are anchored in academic institutions bringing real strengths.
- It allows for countries outside Europe to be compared on a rigorous basis.



HSRM: Useful Links

COVID-19 Health System Response Monitor: www.covid19healthsystem.org/

European Observatory on Health Systems and Policies: www.healthobservatory.eu

WHO EURO/Observatory Press release 02 April: www.euro.who.int/en/media-centre/sections/press-releases/2020/health-system-response-monitor-new-tool-to-analyse-covid-19-response-measures-across-european-countries-launched

Subscribe to HSRM weekly update summaries:

www.covid19healthsystem.org//_layouts/livinghit/subscribe.aspx?isdlg=1

Tweets on latest HSRM analyses: twitter.com/OBShealth

WHO Regional Office for Europe COVID-19 website: www.euro.who.int/en/health-topics/health-emergencies/coronavirus-covid-19

European Commission, DG Sante Coronavirus Response website: ec.europa.eu/info/live-work-travel-eu/health/coronavirus-response_en